DOCUMENT RESUME

ED 145 904 JC 770 523

AUTHOR Wetzel, Susan

TITLE DCCC Outcomes Measurement, 1975-1978.

INSTITUTION Delaware County Community Coll., Media, Pa.
PUB DATE Aug 77
NOTE 34p.; Questionnaires included in the document may reproduce poorly due to small type

EDRS PRICE MF-$0.83 HC-$2.06 Plus Postage.
DESCRIPTORS Community Colleges; Dropout Research; Followup Studies; Graduate Surveys; *Institutional Research; *Junior Colleges; Management Information Systems; *Manuals; *Measurement Instruments; *Questionnaires; Statistical Surveys; Surveys; Withdrawal
IDENTIFIERS Student Objectives; Student Outcomes Questionnaire; Texas Student Followup Information System; Tex SIS Followup Services

ABSTRACT

The survey instruments that are a part of an ongoing systematic process of information gathering at Delaware County Community College (DCCC) form the bulk of this manual. Designed to familiarize the faculty and staff with the process of survey use for decision-making, the intended populations and the possible applications of data are described. Each instrument is preceded by a definition of the intended population, the method of administration, and an explanation of sample data included to demonstrate 1976 use of the instrument. The questionnaires included are designed for (1) non-returning students, (2) graduate follow-ups, (3) alumni surveys, (4) exit interviews, (5) educational intent surveys, (6) course withdrawals, and (7) walk-off surveys for unofficial withdrawals. The instruments represent the first phase of participation by DCCC in a Student Information System based on Tex-SIS, a series of surveys developed by the Texas Education Agency. (RT)

****
* Documents acquired by ERIC include many informal unpublished *
* materials not available from other sources. ERIC makes every effort *
* to obtain the best copy available. Nevertheless, items of marginal *
* reproducibility are often encountered and this affects the quality *
* of the microfiche and hardcopy reproductions ERIC makes available *
* via the ERIC Document Reproduction Service (EDRS). EDRS is not *
* responsible for the quality of the original document. Reproductions *
* supplied by EDRS are the best that can be made from the original. *
****

ED145904

DCCC

Outcomes Measurement

BEST COPY AVAILABLE

1975 - 1978

Susan Wetzel

August 1977

"PERMISSION TO REPRODUCE THIS MATERIAL HAS BEEN GRANTED BY

Stephen Dock

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC) AND USERS OF THE ERIC SYSTEM."

U.S. DEPARTMENT OF HEALTH, EDUCATION & WELFARE
NATIONAL INSTITUTE OF EDUCATION

THIS DOCUMENT HAS BEEN REPRODUCED EXACTLY AS RECEIVED FROM THE PERSON OR ORGANIZATION ORIGINATING IT. POINTS OF VIEW OR OPINIONS STATED DO NOT NECESSARILY REPRESENT OFFICIAL NATIONAL INSTITUTE OF EDUCATION POSITION OR POLICY.

JC 770 523

Delaware County Community College
Office of Management Systems
Planning and Research

TABLE OF CONTENTS

Introduction 1

Non-Returning Students 4

1976 Non-Returning Student Survey
1977 Non-Returning Student Survey

Graduate Follow-up 5

NCHEMS Student Outcomes Questionnaire for Program Completers
Results of 1975-76 NCHEMS Survey
Results of December 1976 NCHEMS Survey
Graduate Survey (1)
Long Term Alumni Survey

Exit Interview 6

Winter 1977 Exit Interview
Fall 1977 Exit Interview

Other Instruments. 7

Educational Intent
Course Withdrawal
Walk-off Survey

INTRODUCTION

The primary purpose of Institutional Research at DCCC is to provide decision-makers with meaningful and timely information to make sound decisions based on empirical data about DCCC. An integral part of this information gathering process is the system of surveys used here at DCCC to measure educational outcomes. Outcomes used in this context refers to the expected results of an educational program or service.

The purpose of this manual is to familiarize the faculty and staff with the amount and kinds of information gathered by Management Systems, Planning, and Research (MSPR) and to encourage use of this information for intelligent decision-making. The surveys included here do not represent all the instruments developed and used by MSPR, but those that are part of an ongoing systematic process of information gathering (i.e., Student Information System). The results reported here also are presented in outline form. Interested faculty and staff are encouraged to examine all analyses. These reports are available in the Office of MSPR which is located in A-428.

Presently and in the coming year, DCCC is beginning to phase in a Student Information System based on Tex-SIS, a series of surveys developed by the Texas Education Agency. These instruments represent state-of-the-art products and were thoroughly pilot tested and are currently used throughout all community colleges in Texas.

WHY USE SURVEYS?

As mentioned before, the purpose of all institutional research efforts at DCCC is to provide decision-makers with timely information to facilitate decision-making. An important part of this is the measure of outcomes or results. One of the best ways of determining the outcomes of courses, programs, and services is to ask the student to report information about himself/herself. For example, one way of assessing the effectiveness of an occupational degree program would be to determine the percentage of graduates employed in that field. The only practical way to assess this is to ask the graduate themselves. The use of surveys, therefore, is a critical part of outcomes measurement.

WHO SHOULD BE SURVEYED?

The answer to this question is simply -- the consumer. The consumer in the case of an educational product is the student. By student, it is meant not only current students but former students, graduates, those enrolled for only one course, and drop-outs. In short, anyone who has at one time (regardless of how short that time was) been a "consumer" of the product offered by DCCC.

WHAT USES CAN BE MADE OF THE INFORMATION GATHERED BY THESE SURVEYS?

Again, the major use of this information is for decision-making. This is the broadest statement of possible use of this information. In a more specific context with the parameters of decision-making, there are many uses of the data. Some, but certainly not all, of the possible uses are:

1. In an IEP Program (i.e., to exchange information with other community colleges) to provide basis for comparison;
2. As a component of program evaluation;
3. To suggest hypotheses and topics for further investigation;
4. To assist in planning for courses and programs at all levels;
5. To provide avenues for faculty research;
6. To provide a means of ongoing contact with the community through the students.

NON-RETURNING STUDENTS

DEFINITION: All students who leave DCCC without reaching their stated educational objectives.

A. Those students who enrolled for Winter 1976 but did not enroll for Fall 1976. Analyses are available by curriculum, sex, age, veterans status, full-time/part-time status, type of degree, and time since withdrawal.

B. In progress survey of students who enrolled for Fall 1976 but did not enroll for Winter 1977. Mailing date of June 22, 1977. Results to be analyzed in October 1977.

Delaware County Community College

CONFIDENTIAL QUESTIONNAIRE FOR NONRETURNING STUDENTS

ALL INFORMATION ASKED IN THIS SURVEY WILL BE USED ONLY IN A STATISTICAL MANNER. YOUR NAME WILL *NEVER* BE IDENTIFIED WITH THE ANSWERS GIVEN. PLEASE TAKE A FEW MINUTES TO *HELP* US IMPROVE OURSELVES.

1. Name 403 usable responses
   Last First M.I. Month Year

2. Home Street Address _____

   City _____ State _____ Zip Code _____

3. (1-7) Student ID Number [| | | | | | |]

4. (8) Civil Rights Category (PLEASE CHECK (✓) ONE)

   .5% (1) American Indian or Alaska Native
   1% (2) Asian or Pacific Islander
   3% (3) Black/Negro
   5% (4) Hispanic
   89.6% (5) White, Other than Hispanic

5. (9) Are you a veteran? 17.1 (1) Yes 80.1 (2) No

6. Please briefly describe the reasons why you left school.

   1. transferred to another institution
   2. home/work obligations
   3. financial problems

7. (10) Which one of the following degrees or certificates were you working toward at the time you left school? (PLEASE CHECK (✓) ONE)

   6.7 (1) Certificate
   56.8 (2) Associate Degree
   34.0 (3) Non-matriculated student (only registered for selected courses)

8. (11) How many months has it been since you withdrew from school? (PLEASE CHECK (✓) ONE)

   15 (1) One month or less
   21.8 (2) Two to six months
   10.5 (3) Seven months to one year
   4.0 (4) More than one year

9. (12) During the last two semesters (or less) that you were enrolled, were you primarily: (PLEASE CHECK (✓) ONE)

   35 (1) A full-time student both semesters
   57.8 (2) A part-time student both semesters
   6.7 (3) Both during the last two semesters

10. (13) During the last two semesters (or less) that you were enrolled were you employed in a job? (PLEASE CHECK (✓) ONE)

    21.3 (1) Not employed at all
    5.2 (2) Employed 1 - 10 hours/week
    13.9 (3) Employed 11-20 hours/week
    15.6 (4) Employed 21-35 hours/week
    42.7 (5) Employed 36 or more hours/week

11. (14-19) Which of the following types of financial aid were you receiving at any time during the last two semesters (or less)? (CHECK (✓) ALL THAT APPLY)

    60.5 (1) None
    2.0 (2) Scholarship — LEAA 1
    5.5 (3) Loan — DPA 1
    3.0 (4) Work/study — GBCA 7 — PARENTAL AID 2
    12.4 (5) GI Bill — CO. REIMBURSEMENT 12 — SOCIAL SEC. 4
    8.9 (6) Other (please specify) BEOG 15 — OTHER 2

12. (20) Were you ever on academic probation while enrolled? (PLEASE CHECK (✓) ONE)

    9.4 (1) Yes
    90.1 (2) No

13. (21) How many different times did you change majors while enrolled? (PLEASE CHECK (✓) ONE)

    39.7 (1) Never declared a major field of study
    49.6 (2) Never changed majors
    7.9 (3) One time
    1.7 (4) Two or more times

14. (22) What is the highest degree you currently hold? (PLEASE CHECK (✓) ONE)

    6.5 (1) GED equivalency
    75.4 (2) High School Diploma
    4.5 (3) Associate degree
    3.5 (4) Bachelor's degree
    1.5 (5) Master's degree
    1.5 (6) Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law and theology)
    0 (7) Doctor's degree (e.g., Ph.D., Ed.D., D.B.A.)
    3.7 (8) I have no degree or diploma

15. Which one of the following was your primary reason for attending school? Also, please check the box to the right of the reason you checked to what extent your reason was satisfied. (PLEASE CHECK (✓) ONE)

			Very Much (1)	Quite A Bit (2)	Some What (3)	Not At All (4)
4.7	(1) To complete deficiencies in order to transfer	(23)	47.4	15.8	31.6	5.3
2.7	(2) Employment required some course work	(24)	36.4	27.3	27.3	9.1
14.4	(3) To complete first two years of college in preparation for transferring to a 4-year college	(25)	22.4	37.9	27.6	12.1
.2	(4) To complete high school	(26)	100	—	—	—
4.9	(5) To upgrade my skills	(27)	35	35	30	—
4.4	(6) To learn a new skill	(28)	33.3	38.9	16.7	11.1
6.4	(7) For personal enrichment: fun, achievement, etc.	(29)	53.8	30.8	15.4	—
1.4	(8) To prepare for a professional examination: real estate, nursing, etc.	(30)	33.3	33.3	16.7	16.7
1.4	(9) Other (please specify on reverse side)	(31)	83.3	16.7	—	—

16. Listed below are several reasons why a student might leave school. To what extent are these your reasons for leaving this school? (PLEASE CHECK (✓) THE APPROPRIATE RESPONSE)

		Major Reason (1)	Moderate Reason (2)	Minor Reason (3)	Not a Reason (4)
ACADEMIC					
(1) Low Grades	(32)	3.2	2.7	4.8	48.6
(2) Found courses too difficult	(33)	.5	2.3	2.0	52.4
(3) Inadequate study techniques or habits	(34)	4.5	4.3	5.2	45.4
(4) Needed a temporary break from studies	(35)	9.2	6.7	6.0	41.2
(5) Major or courses not available at this school	(36)	20.1	5.5	3.7	34.3
(6) Unsure of major and needed to leave school to decide on possible career	(37)	6.5	5.0	5.5	43.9
(7) Course work not challenging	(38)	2.5	1.7	5.7	47.9
(8) Learned what I came to learn	(39)	12.7	5.5	2.2	43.9
(9) Dissatisfaction with major department	(40)	3.2	3.2	4.5	47.1
EMPLOYMENT					
(10) Conflict between job and studies	(41)	12.2	7.7	4.5	40.9
(11) Accepted a job and didn't need more school	(42)	2.7	1.2	2.0	53.1
(12) Went into military service	(43)	1.5	—	.2	56.1
(13) Couldn't find a job	(44)	2.7	1.5	.5	53.8
FINANCIAL					
(14) Not enough money to go to school	(45)	15.6	6.5	3.7	40.4
(15) Applied but could not obtain financial Aid	(46)	3.2	1.2	1.7	51.6
(16) Financial Aid was not sufficient	(47)	3.2	1.7	.7	51.9
(17) Child care not available or too costly	(48)	1.7	.5	1.0	54.6
(18) This school too expensive	(49)	1.5	2.0	2.5	51.4
PERSONAL CIRCUMSTANCES					
(19) Found study too time-consuming	(50)	2.7	4.0	6.9	44.7
(20) Home responsibilities were too great	(51)	5.5	6.5	4.5	42.2
(21) Illness, personal or family	(52)	3.5	2.7	1.2	50.6
(22) Personal problems	(53)	4.5	5.7	4.7	43.7
(23) Fulfilled my personal goals in schooling	(54)	4.2	2.2	2.0	49.6
(24) Marital situation changed my educational plans	(55)	3.2	2.7	1.2	51.1
(25) Moved out of the area	(56)	10.2	.5	.5	50.6
OTHER (Please specify on reverse side)	(57)	10.2	—	.2	9.9

↑ transferred 60.71%

17. Please check the appropriate box describing your degree of satisfaction with the following aspects of DCCC.

		DEGREE OF SATISFACTION					
		None (1)	Little (2)	Moderate (3)	Much (4)	Great (5)	Does Not Apply (6)
(1) Counseling/guidance services	(58)	6.5	19.1	27.0	14.6	10.2	15.6
(2) Academic advising services	(59)	6.7	14.6	27.8	15.6	7.9	15.4
(3) Library services	(60)	1.5	3.0	18.4	23.8	24.6	14.6
(4) Employment opportunities	(61)	8.9	7.7	11.2	7.4	9.2	46.2
(5) Financial aid opportunities	(62)	7.2	5.9	9.9	5.7	8.2	49.1
(6) Cost of attending this school	(63)	2.5	5.7	19.4	18.1	27.5	16.1
(7) Enrollment size of this school	(64)	1.7	5.3	22.3	20.3	19.1	11.4
(8) Rules and regulations at this school	(65)	1.7	4.9	21.6	20.1	16.9	19.6
(9) Extra-curricular opportunities	(66)	3.5	8.7	18.9	13.4	11.7	28.3
(10) Intellectual stimulation	(67)	5.7	9.2	28.3	23.1	11.4	10.2
(11) Cultural opportunities	(68)	5.2	9.9	25.3	15.1	6.0	22.8
(12) Social opportunities	(69)	6.0	10.2	23.3	14.1	8.9	22.6
(13) Religious environment	(70)	13.9	15.1	8.9	1.7	1.7	42.2
(14) Recreational facilities	(71)	6.0	12.4	18.1	12.4	6.0	27.3
(15) Location of this school	(72)	2.0	3.0	17.1	23.3	33.3	10.8
(16) Dormitory accomodations	(73)	12.9	6.2	3.0	2.2	2.0	40.0
(17) Grading system	(74)	1.2	3.5	26.8	29.8	15.6	9.9
(18) Course content in major field	(75)	3.2	8.7	29.1	20.2	13.9	16.6
(19) Teaching in major field	(76)	2.7	6.9	21.6	20.8	16.4	16.6
(20) Amount of contact with teachers	(77)	2.5	9.4	24.1	24.1	28.6	6.2
(21) Scheduling of classes	(78)	6.0	11.9	26.3	23.8	14.4	6.5
(22) Relevance of major field to career goals	(79)	3.0	9.9	23.3	17.4	3.2	19.1
(23) Information given to you about this school before entering	(80)	6.5	11.2	25.6	19.9	12.7	10.2
(24) Quality of students	(8)	2.5	7.9	28.8	23.6	15.6	9.9
(25) The school in general	(9)	1.2	2.7	14.9	34.5	25.8	4.0

18. Please select from the list above three factors which, if changed for the better, would have most encouraged you to stay at DCCC. (LIST IN ORDER OF IMPORTANCE)

1. 1-21-18 (10-11) 2. 18-2-21-1 (12-13) 3. 21-18-22 (14-15)

19. What are you currently doing (CHECK ALL THAT APPLY) (16-23)

53.3 (1) Attending or plan to attend school soon _____ Name of Institution

1.0 (2) Entered or plan to enter military service
10.7 (3) Looking for a job
52.4 (4) Working in a job
23.1 (5) Caring for home and/or family
4.2 (6) Traveling
5.0 (7) Other (please specify on reverse side)

THANK YOU!
Please place this survey in the envelope provided and mail to:

Dr. Richard Spencer
Vice President - MSPR
Delaware County Community College
Media, PA 19063

PROJECT FOLLOW-UP

Please make corrections to the information above if necessary.

PLEASE CIRCLE APPROPRIATE NUMBER(S) WITHIN EACH CATEGORY BELOW. (e.g. (1))

BEGIN HERE

SECTION A ↓

EVERYONE SHOULD ANSWER THIS SECTION.

1 (12)

What was your PRIMARY objective in attending our two-year college? (circle one)

1 Improvement of existing "job skills"
2 Preparation for "job to be obtained"
3 Transfer to a 4 year college
4 Personal interest
5 Other (describe) _____

2 (13)

How much education is (or was) required to accomplish your educational objective at our college?

1 Selected course(s)
2 Certificate program
3 Two-year Associate Degree program
4 Other (describe) _____

3 (14)

To what extent has this objective been completed?

1 Fully completed
2 Partially completed
3 Not completed

4 (15)

Do you plan to pursue this objective further?

1 Yes; where? (16)
   1 At our College
   2 At another College
   3 Other (describe)
2 No

5 (17, 18)

What was your principal reason for NOT re-enrolling at our college? (circle one)

1 Completed needed courses
2 Transportation problems
3 Transferred to another college
4 Found job in occupation related to course(s) completed at this college
5 Found job
6 Conflicting job hours
7 Financial reasons
8 Change of residence
9 Grade problems
10 Dissatisfied with instruction
11 Dissatisfied with content of courses
12 Personal/family illness or injury
13 Other personal/family reasons
14 Major not available at DCCC
15 Unsure of educational goals
16 College studies too time consuming
17 Courses not available at convenient times
18 Other (describe) _____

6 (19)

Which statement best describes your feeling about your educational experience at our college?

1 Very satisfied
2 Satisfied
3 Neutral
4 Disappointed
5 Very disappointed

7

If you have completed courses in your MAJOR FIELD OF STUDY please rate them according to how well they fulfilled your individual needs. Students with "undecided" majors should skip to next question.

		Very Good	Good	Neutral	Poor	Very Poor
a. Quality of instruction	(20)	1	2	3	4	5
b. Grading/Testing	(21)	1	2	3	4	5
c. Instructor interest	(22)	1	2	3	4	5
d. Content of course(s)	(23)	1	2	3	4	5
e. Instructional media	(24)	1	2	3	4	5
f. Class size	(25)	1	2	3	4	5

8

If you have used any of the college services, below, please rate them according to how well they fulfilled your individual needs.

		Very Good	Good	Neutral	Poor	Very Poor
a. Financial aids	(26)	1	2	3	4	5
b. Counseling	(27)	1	2	3	4	5
c. Job placement service	(28)	1	2	3	4	5
d. Course advisement	(29)	1	2	3	4	5
e. Tutoring services	(30)	1	2	3	4	5
f. Veterans services	(31)	1	2	3	4	5
g. Learning lab/packages	(32)	1	2	3	4	5
h. Cultural activities	(33)	1	2	3	4	5
i. Library services	(34)	1	2	3	4	5
j. Student recreational activities	(35)	1	2	3	4	5
k. Day care services	(36)	1	2	3	4	5
l. Career counseling services	(37)	1	2	3	4	5
m. Scheduling & Registration	(38)	1	2	3	4	5
n. Admissions/placement	(39)	1	2	3	4	5

9 (40)

Which one of the below best describes your present status? (circle one)

1 Employed, full time
2 Employed, part time
3 Unemployed, seeking employment
4 Military, full time active duty
5 Continuing education at higher level
6 Unavailable for employment (describe)

SECTION B

IF YOU HAVE BEEN EMPLOYED SINCE YOU LEFT OUR COLLEGE, PLEASE ANSWER THIS SECTION.

1

A. IF YOU ARE CURRENTLY EMPLOYED, is your present occupation related to the courses you have completed at our college?

(41)

1 Yes, directly related
2 Yes, closely related
3 No

B. IF NO, have you been employed in an occupation related to the courses you completed at our college since you left our college?

(42)

1 Yes, directly related
2 Yes, closely related
3 No (IF NO, Go to Section C)

2

Please circle below if the course(s) you took at our college helped you in your occupational area in any of the following ways. (circle all that apply)

(43) 1 Helped to obtain job
(44) 2 Helped performance on present job
(45) 3 Helped advance on present job
(46) 4 None of the above
(47) 5 Other (describe)_____

3

How would you rate the training you received at our college in relation to its usefullness to you in performing your job?

(48)

1 Very good
2 Good
3 Neutral
4 Poor
5 Very Poor

4

Would you recommend the course(s) taken at our college to others employed in positions similar to yours?

(49)

1 Yes
2 Undecided
3 No

(50) Were you employed in your occupational area PRIOR to enrolling in the course(s) completed at our college?

1 Yes
2 No

SECTION C

IF YOU HAVE ENROLLED IN ANOTHER COLLEGE SINCE YOUR ENROLLMENT AT OUR COLLEGE, PLEASE ANSWER THIS SECTION.

1

(51) What is the name of your current (or most recently attended) college?

Name_____

City and State_____

2

Did you have problems transferring to the college indicated above?

(52)

1 Yes; what?

(53) 1 Transferring credit hrs.
(54) 2 Transcript problems
(55) 3 Admission problems
(56) 4 Other (describe)_____

2 No

3

How many credit hours earned at our college were not accepted at the college indicated above?

(57)

1 All credit hours accepted
2 Lost 1 - 3 credit hours
3 Lost 4 - 6 credit hours
4 Lost 7 - 12 credit hours
5 Lost 13 - 21 credit hours
6 Lost more than 21 credit hours

4

In your opinion, how well did our college prepare you for continuing your education?

(58)

1 Very good
2 Good
3 Neutral
4 Poor
5 Very poor

5

If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

(59) Status

1 Part-time student (less than 12 hours)
2 Full-time student (12 or more hours)

(60) Classification

1 Freshman or 1st year
2 Sophomore or 2nd year
3 Junior or 3rd year
4 Senior
5 Graduate student

SECTION D

ALL STUDENTS SHOULD ANSWER THIS SECTION.

1

How do you see the course(s) completed at our college in terms of your career plans:

(61)

1 Of immediate, direct benefit
2 Of long term, direct benefit
3 Of indirect benefit
4 Of no benefit

2

Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

(62)

1 Yes; what course(s)_____
2 No

3

During the last 2 semesters (or less) that you were enrolled were you employed in a job? (circle one)

(63)

1 Not employed at all
2 Employed 1-10 hours/week
3 Employed 11-20 hours/week
4 Employed 21-35 hours/week
5 Employed 36 or more hours/week

4

We would appreciate any comments regarding how we could improve the course(s) you have completed and/or services we have provided. Use back of college letter for additional space.

THANK YOU FOR ASSISTING US IN THIS SURVEY! PLEASE RETURN THIS FORM IN THE PRE-PAID ENVELOPE AS SOON AS POSSIBLE!

IF YOU HAVE ANY QUESTIONS PLEASE CALL 353-5400, EXT. 480.

GRADUATE FOLLOW-UP

DEFINITION: Any student who leaves DCCC after completing his/her educational objective.

A. NCHEMS Student Outcomes Questionnaire for Program Completers was mailed to all May 1976 and December 1976 graduates within 30 days of graduation. Analyses are available by sex, age, and curriculum.

B. Graduate Follow-up (1) is to be mailed on September 1, 1977 to all May 1977 graduates. This survey is part of the DCCC adaptation of Tex-SIS.

C. Long Term Alumni Survey was mailed on June 2, 1977 to all 926 graduates of DCCC from 1969 to 1972. Results to be analyzed in October 1977.

1975-76 RESULTS
STUDENT OUTCOMES QUESTIONNAIRE
FOR PROGRAM COMPLETERS

1. Date of Birth: Mean age 25.1
2. Sex: 52.9 % female 47.1% male
3. Civil Rights Category:
   - 0.0 % American Indian or Alaska Native
   - 1.0 % Asian or Pacific Islander
   - 1.6 % Black/Negro
   - 1.0 % Hispanic
   - 96.4 % White, other than Hispanic
4. When you entered, did you transfer any credits from another institution that were applied to this degree or certificate? 24.4% Yes 75.6% No
5. What is the cumulative overall grade point average that you have earned while working on this degree or certificate? 3.0
6. Please write in below the number of terms (e.g., semesters, quarters) that you attended this institution, both full-time and part-time, in earning this degree or certificate. 4.0 full-time 9.0 part-time
7. Have you applied for admission to one or more educational programs (either here or at another school) which would result in your earning another degree or certificate?
   - 45.4 % Yes, I have applied
   - 21.5 % No, but I intend to apply within the next year
   - 33.2 % No, and I do not intend to apply within the next year
8. What kind of degree or certificate would result from the program(s) to which you have applied.
   - 1.1 % Certificate
   - 2.2 % Diploma
   - 1.1 % Associate degree
   - 92.4 % Bachelor's degree
   - 1.1 % Master's degree
   - 1.1 % Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law, and theology)
   - 0.0 % Doctor's degree (e.g., Ph.D., Ed.D., D.B.A)
   - 1.1 % Other
9. Have you been admitted to any of the programs to which you have applied?
   85.7% Yes 14.3% No
10. Have you received a decision from all of the programs to which you applied?
    7.7% Yes 92.3% No
11. Regardless of whether you are going on to another educational program at this time, what is the highest degree or certificate you eventually intend to complete?
    - .5 % Certificate
    - 0.0 % Diploma
    - 9.8 % Associate degree
    - 38.7 % Bachelor's degree
    - 26.0 % Master's degree
    - 3.4 % Professional degree
    - 7.8 % Doctor's degree
    - 1.5 % Other
    - 12.3 % Undecided
12. Are you currently working at or have you secured a full-time job (35 hours or more a week) in which you plan to work once you complete your current degree or certificate program here?
    - 42.6 % Yes
    - 24.3 % No, but I am looking for one
    - 5.9 % No, but I intend to look for one within the next 6 months
    - 27.2 % No, and I do not intend to look for one within the next 6 months

13. What is the gross salary or wage you (will) receive on this job?

Mean of $8905 per year

14. To what extent is this job related to the field of study for the degree or certificate you are receiving?

17.4 % Not related
14.0 % Somewhat related
68.6 % Directly related

15. There are many reasons for pursuing education, some of which are listed below. In thinking over your educational experience, how much do you think this institution contributed to your progress in each area?

	No Progress (1)	Little Progress (2)	Moderate Progress (3)	Much Progress (4)	Very Much Progress (5)	$\bar{X}$
A. Intellectual Growth: Your ability to understand and use concepts of principles from several broad areas of learning.	.5	.5	28.7	45.5	24.9	3.9
B. Social Growth: Your understanding of other people and their views; your experience in relating to others.	1.9	6.8	31.9	33.3	26.1	3.7
C. Aesthetic and Cultural Growth: Your awareness and appreciation of the literature, music, art, and drama of your own culture and of others.	6.3	23.1	35.1	20.7	14.9	3.1
D. Educational Growth: Your understanding of a particular field of knowledge; your preparation for further education.	.5	2.4	19.0	42.9	35.1	4.1
E. Vocational and Professional Growth: Your preparation for employment in a particular vocational or professional area.	5.6	11.7	26.4	28.9	27.4	3.6
F. Personal Growth: Your development of attitudes, values, beliefs, and a particular philosophy of life; your understanding and acceptance of yourself as a person; your ability to be realistic and adaptable and to make decisions about your own future.	1.4	7.2	21.6	34.1	35.6	4.0

16. How important is that progress to you?

	Of No Importance (1)	Of Little Importance (2)	Of Moderate Importance (3)	Of Much Importance (4)	Of Very Much Importance (5)	$\bar{X}$
A. Intellectual Growth: Your ability to understand and use concepts and principles from several broad areas of learning.	0.0	0.0	12.9	41.6	45.5	4.3
B. Social Growth: Your understanding of other people and their views; your experience in relating to others.	0.0	1.0	10.2	34.5	54.4	4.4
C. Aesthetic and Cultural Growth: Your awareness and appreciation of the literature, music, art, and drama of your own culture and of others.	1.9	7.7	35.6	27.4	27.4	3.7
D. Educational Growth: Your understanding of a particular field of knowledge; your preparation for further education.	0.0	0.0	8.6	30.6	60.8	4.5
E. Vocational and Professional Growth: Your preparation for employment in a particular vocational or professional area.	2.0	2.0	9.8	24.4	62.0	4.4
F. Personal Growth: Your development of attitudes, values, beliefs, and a particular philosophy of life; your understanding and acceptance of yourself as a person; your ability to make decisions about your own future.	.5	.5	8.2	22.6	68.3	4.6

DECEMBER 1976 RESULTS
STUDENT OUTCOMES QUESTIONNAIRE
FOR PROGRAM COMPLETERS

1. Date of Birth: Mean age 26.8
2. Sex: 56.5% female 43.5% male
3. Civil Rights Category:
   - 0.0 % American Indian or Alaska Native
   - 0.0 % Asian or Pacific Islander
   - 0.0 % Black/Negro
   - 0.0 % Hispanic
   - 97.8 % White, other than hispanic
4. When you entered, did you transfer any credits from another institution that were applied to this degree or certificate? 39.1% Yes 60.9% No
5. What is the cumulative overall grade point average that you have earned while working on this degree or certificate? 3.12
6. Please write in below the number of terms (e.g., semesters, quarters) that you attended this institution, both full-time and part-time, in earning this degree or certificate. 3.57 full-time 3.581 part-time
7. Have you applied for admission to one or more educational programs (either here or at another school) which would result in your earning another degree or certificate?
   - 39.1 % Yes, I have applied
   - 28.3 % No, but I intend to apply within the next year
   - 32.6 % No, and I do not intend to apply within the next year
8. What kind of degree or certificate would result from the program(s) to which you have applied?
   - 0.0 % Certificate
   - 0.0 % Diploma
   - 0.0 % Associate degree
   - 94.1 % Bachelor's degree
   - 0.0 % Master's degree
   - 5.9 % Professional degree (includes only dentistry, medicine, optometry, osteopathy, podiatry, veterinary medicine, law, and theology)
   - 0.0 % Doctor's degree (e.g., Ph.D., Ed.D., D.B.A.)
   - 0.0 % Other
9. Have you been admitted to any of the programs to which you have applied?
   88.9 % Yes 11.1% No
10. Have you received a decision from all of the program to which you applied?
    40.0% Yes 60.0% No
11. Regardless of whether you are going on to another educational program at this time, what is the highest degree or certificate you eventually intend to complete?
    - 2.4 % Certificate
    - 0.0 % Diploma
    - 4.9 % Associate degree
    - 43.9 % Bachelor's degree
    - 24.4 % Master's degree
    - 2.4 % Professional degree
    - 7.3 % Doctor's degree
    - 0.0 % Other
    - 14.6 % Undecided
12. Are you currently working at or have you secured a full-time job (35 hours or more a week) in which you plan to work once you complete your current degree or certificate program here?
    - 54.3 % Yes
    - 13.0 % No, but I am looking for one
    - 4.3 % No, but I intend to look for one within the next 6 months
    - 26.1 % No, and I do not intend to look for one within the next 6 months

13. What is the gross salary or wage you (will) receive on this job?
Mean of $10,318 per year

14. To what extent is this job related to the field of study for the degree or certifi certificate you are receiving?
28.0 % Not related
16.0 % Somewhat related
56.0 % Directly related

15. There are many reasons for pursuing education, some of which are listed below. In thinking over your educational experience, how much do you think this institution contributed to your progress in each area?

	No Progress (1)	Little Progress (2)	Moderate Progress (3)	Much Progress (4)	Very Much Progress (5)	$\bar{X}$
A. Intellectual Growth: Your ability to understand and use concepts of principles from several broad areas of learning.	0.0	2.2	37.0	41.3	19.6	3.78
B. Social Growth: Your understanding of other people and their views; your experience in relating to others.	0.0	6.5	30.4	43.5	19.6	3.8
C. Aesthetic and Cultural Growth: Your awareness and appreciation of the literature, music, art, and drama of your own culture and of others.	6.5	26.1	26.1	23.9	17.4	3.1
D. Educational Growth: Your understanding of a particular field of knowledge; your preparation for further education.	0.0	4.3	17.4	34.8	43.5	4.3
E. Vocational and Professional Growth: Your preparation for employment in a particular vocational or professional area.	0.0	25.6	18.6	32.6	23.3	3.7
F. Personal Growth: Your development of attitudes, values, beliefs, and a particular philosophy of life; your understanding and acceptance of yourself as a person; your ability to be realistic and adaptable and to make decisions about your own future.	4.4	2.2	20.0	40.0	33.3	4.1

16. How important is that progress to you?

	Of No Importance (1)	Of Little Importance (2)	Of Moderate Importance (3)	Of Much Importance (4)	Of Very Much Importance (5)	$\bar{X}$
A. Intellectual Growth: Your ability to understand and use concepts and principles from several broad areas of learning.	2.2	2.2	2.2	41.3	52.2	4.5
B. Social Growth: Your understanding of other people and their views; your experience in relating to others.	2.2	4.3	4.3	37.0	52.2	4.5
C. Aesthetic and Cultural Growth: Your awareness and appreciation of the literature, music, art, and drama of your own culture and of others.	4.4	8.9	33.3	31.1	22.2	3.6
D. Educational Growth: Your understanding of a particular field of knowledge; your preparation for further education.	0.0	2.2	8.9	24.4	64.4	4.7
E. Vocational and Professional Growth: Your preparation for employment in a particular vocational or professional area.	2.2	2.2	13.0	26.1	56.5	4.6
F. Personal Growth: Your development of attitudes, values, beliefs, and a particular philosophy of life; your understanding and acceptance of yourself as a person; your ability to make decisions about your own future.	4.3	0.0	6.5	13.0	76.1	4.8

PROJECT FOLLOW UP

GRADUATE SURVEY (1)

Please make corrections to the information above if necessary.

PLEASE CIRCLE APPROPRIATE NUMBER(S) WITHIN EACH CATEGORY BELOW. (e.g. ①)

BEGIN HERE ↓ SECTION A

EVERYONE SHOULD ANSWER THIS SECTION.

1 (16)

What was your PRIMARY objective in attending DCCC? (circle one)

1 Improvement of existing "job skills"
2 Preparation for "job to be obtained"
3 Transfer to a 4-year college
4 Personal interest
5 Other (describe) _____

2 (17)

Which one of the below best describes your present status?

1 Employed, full time
2 Employed, part time
3 Unemployed, seeking employment
4 Military, full time active duty
5 Continuing education at higher level
6 Unavailable for employment (describe) _____

3

Please rate those courses in your major field of study according to how well they fulfilled your own individual needs.

		Very Good	Good	Neutral	Poor	Very Poor
a. Quality of instruction	(18)	5	4	3	2	1
b. Grading/Testing	(19)	5	4	3	2	1
c. Instructor interest	(20)	5	4	3	2	1
d. Content of course(s)	(21)	5	4	3	2	1
e. Instructional Media	(22)	5	4	3	2	1
f. Class size	(23)	5	4	3	2	1

4

Please rate below only those college services that you have utilized according to how well they fulfilled your own individual needs.

		Very Good	Good	Neutral	Poor	Very Poor
a. Financial aids	(24)	5	4	3	2	1
b. Counseling	(25)	5	4	3	2	1
c. Job placement service	(26)	5	4	3	2	1
d. Course advisement	(27)	5	4	3	2	1
e. Tutoring services	(28)	5	4	3	2	1
f. Veterans services	(29)	5	4	3	2	1
g. Learning lab/packages	(30)	5	4	3	2	1
h. Cultural activities	(31)	5	4	3	2	1
i. Library services	(32)	5	4	3	2	1
j. Student recreational activities	(33)	5	4	3	2	1
k. Day care services	(34)	5	4	3	2	1
l. Career center	(35)	5	4	3	2	1
m. Scheduling & Registration	(36)	5	4	3	2	1
n. Admissions/placement	(37)	5	4	3	2	1
o. Individual career counseling	(38)	5	4	3	2	1

5 (39)

Which statement best describes your feeling about your educational experience at DCCC?

1 Very satisfied
2 Satisfied
3 Neutral
4 Disappointed
5 Very disappointed

SECTION B

IF YOU HAVE ENROLLED IN ANOTHER COLLEGE SINCE YOUR ENROLLMENT AT OUR COLLEGE, PLEASE ANSWER THIS SECTION. IF NOT, GO TO SECTION C.

1 (40)

What is the name of your current (or most recently attended) college?

_____
Name of college

_____
City and State

_____
Major

2 (41)

Did you have problems transferring to the college indicated above?

1 Yes; what? → (42)
- 1 Transferring credit hours
- 2 Transcript problems
- 3 Admissions problems
- 4 Other (describe) _____

2 No

3 (43)

How many credit hours earned at our college were not accepted at the college indicated above? (circle one)

1 All credit hours accepted
2 Lost 1-3 credit hours
3 Lost 4-6 credit hours
4 Lost 7-12 credit hours
5 Lost 13-21 credit hours
6 Lost more than 21 credit hours

4 (44) (45)

If you are currently enrolled in college, please indicate your current status and classification at the college indicated above.

Status →	Classification
1 Part-time student (less than 12 hours)	1 Freshman
2 Full-time student (12 or more hours)	2 Sophmore
	3 Junior
	4 Senior
	5 Graduate Student
	6 Other _____

5 (46)

How well did the courses you completed at DCCC prepare you for continuing your education?

1 My preparation was excellent
2 My preparation was satisfactory
3 Good in some areas only
4 Fair, but all areas could have been better
5 My preparation was inadequate

OVER PLEASE!

SECTION C

IF YOU HAVE BEEN EMPLOYED SINCE YOU LEFT OUR COLLEGE, PLEASE ANSWER THIS SECTION. IF NOT GO TO SECTION D.

1

A. IF YOU ARE CURRENTLY EMPLOYED, is your present occupation related to the courses you have completed at DCCC?

(47)

1 Yes, directly related
2 Yes, closely related
3 No

B. IF NO, have you been employed in an occupation related to the courses you completed at our college since you left DCCC?

(48)

1 Yes, directly related
2 Yes, closely related
3 No (IF NO, Go to Section D)

2

Please complete the information below regarding the occupation related to the courses completed at DCCC.

(49)

Job title _____

Name of Employer _____

Street address of Employer _____

City of Employment _____

May we contact your employer concerning your job description and skills?

1 Yes
2 No

3

How would you rate the training you received at DCCC in relation to its usefulness to you in performing your job? (circle one)

(50)

1 Very good
2 Good
3 Neutral
4 Poor
5 Very Poor

4

Please circle below if the course(s) you took at DCCC helped you in your occupational area in any of the following ways. (circle all that apply)

(51) 1 Helped to obtain job
(52) 2 Helped performance on present job
(53) 3 Helped advance on present job
(54) 4 None of the above
(55) 5 Other (describe) _____

5

If you are employed full-time, please indicate your approximate average monthly salary range (gross) below. This information, when combined with other members of your graduating class, will provide valuable information to other individuals in career planning.

(56-57)

1 Up to $300
2 $300 - $399
3 $400 - $499
4 $500 - $599
5 $600 - $699
6 $700 - $799
7 $800 - $899
8 $900 - $999
9 $1,000 - $1,099
10 $1,100 - $1,199
11 $1,200 - $1,299
12 $1,300 - $1,399
13 $1,400 - $1,499
14 $1,500 - $1,599
15 $1,600 - $1,699
16 $1,700 - Up

6

Were you employed in your occupational area PRIOR to enrolling in the courses completed at DCCC?

(58)

1 No
2 Yes

7

How would you rate the availability of jobs in your occupational area?

(59)

1 Very good
2 Good
3 Neutral
4 Poor
5 Very Poor

SECTION D

EVERYONE SHOULD ANSWER THIS SECTION.

1

If your occupational area is not related to the courses you have completed at our college (as indicated in Section C) please circle each reason which applies. If occupational area is related to courses completed, go to Question 2.

(60) 1 Transferred to a four-year college
(61) 2 Not sufficiently qualified for a job in my field of college preparation
(62) 3 Preferred to work in another field
(63) 4 Found a better paying job in another field
(64) 5 Could not find a job in field of preparation
(65) 6 Worked previously in field of preparation, but changed
(66) 7 Other (describe) _____

2

How do you see the courses completed at our college in terms of your career plans?

(67)

1 of immediate, direct benefit
2 of long term, direct benefit
3 of indirect benefit
4 of no benefit

3

Are you interested in taking other courses at our college? You may include courses not presently offered by our college.

(68)

1 Yes; what course(s) _____
2 No

4

We would appreciate any comments regarding how we could improve the courses you have completed and/or services we have provided. Use back of college letter for additional space.

THANK YOU FOR ASSISTING US IN THIS SURVEY! PLEASE RETURN THIS FORM IN THE PRE—PAID ENVELOPE AS SOON AS POSSIBLE!

IF YOU HAVE ANY QUESTIONS PLEASE CALL 353-5400, EXT. 480

DELAWARE COUNTY COMMUNITY COLLEGE
ALUMNI SURVEY

PART I

1. Which one of the following was your primary reason for attending college? (please check (✓) one)

_____(1) To complete deficiencies in order to transfer
_____(2) Employment required some course work.
_____(3) To complete first two years of college in preparation for transferring to a 4-year college
_____(4) To complete high school
_____(5) To upgrade my employment skills
_____(6) To train for employment
_____(7) For personal enrichment: fun, achievement, etc.
_____(8) To collect some benefits on financial assistance
_____(9) Parental pressure
_____(10) Other (please specify on reverse side)

2. To what extent was your reason for attending satisfied? (please check (✓) one)

_____(1) Very much
_____(2) Quite a bit
_____(3) Somewhat
_____(4) Not at all

3. What factor(s) determined your choice of DCCC? (please check (✓) all that apply)

_____(1) My relatives wanted me to come here
_____(2) My teacher advised me
_____(3) This school has a very good academic reputation
_____(4) I was offered financial assistance
_____(5) I was not accepted anywhere else
_____(6) Someone who had been here before advised me to go
_____(7) This school offers the major program I'm interested in
_____(8) This school has low tuition
_____(9) My guidance counselor advised me
_____(10) I wanted to live at home
_____(11) A friend suggested attending
_____(12) A representative from this school recruited me
_____(13) Could keep present job
_____(14) Offered special programs or services

4. Remembering your experiences while you were enrolled at DCCC, would you recommend DCCC to others?

_____(1) Yes
_____(2) No
Comments on reverse side

5. What courses in your program at DCCC benefited you most?

	Subject	Reason
(1)		
(2)		
(3)		

6. What specific course did you find of little value?

	Subject	Reason
(1)		
(2)		
(3)		

7. During the last two semesters that you were enrolled, were you primarily: (please check (✓) one)

_____(1) A full-time student
_____(2) A part-time student

8. During the last two semesters that you were enrolled, were you employed in a job? (please check (✓) one)

_____(1) Not employed at all
_____(2) Employed 1-10 hours/week
_____(3) Employed 11-20 hours/week
_____(4) Employed 21-35 hours/week
_____(5) Employed 36 or more hours/week

9. How many different times did you change majors while enrolled? (please check (✓) one)

_____(1) Never declared a major field of study
_____(2) Never changed majors
_____(3) One time
_____(4) Two or more times

PART II – EMPLOYMENT

10. What is your present employment status? (please check (✓) one)

_____(1) Not employed
_____(2) Full-time homemaker without additional jobs } skip to Question 22
_____(3) Obtaining more education or training
_____(4) Working at a full-time job
_____(5) Working at a part-time job
_____(6) Full-time military service
_____(7) Working at a full-time + a part-time job(s)
_____(8) Other (on reverse side)

11. For whom do you work? (name of employing firm)

Name_____

City_____ State_____ Zip_____

12. How long have you been employed at your present full-time job? (please check (✓) one)

_____(1) Do not have a full-time job
_____(2) Less than 6 months
_____(3) 6 months to one (1) year
_____(4) One (1) year to two (2) years
_____(5) Three (3) years to five (5) years
_____(6) Over five (5) years

13. Which statement best describes how you regard your present job at this time? (please check ✓) one)

_____(1) Temporary job until a better one can be found
_____(2) Temporary job to earn money to do something else (travel, school, have free time, etc.)
_____(3) Job to earn money while I decide what kind of work I want
_____(4) Job with possible career potential
_____(5) Job with definite career potential
_____(6) Other (please specify on reverse side)

14. Is your present job related to your major field of study (your program)? (please check (✓) one)

_____(1) Directly related
_____(2) Somewhat related
_____(3) Not related at all

15. If you are employed outside your major field of study at DCCC, why? (please check all that apply)

_____(1) Never really planned to work in my major field
_____(2) Tried but could not find a job in my major field
_____(3) Did not feel I learned enough in my major field
_____(4) Decided I did not like the work in my major field
_____(5) Too little opportunity for advancement in my major field
_____(6) Developed a new career interest.
_____(7) Better job opportunity came along.
_____(8) Other (please specify on reverse side)

16. How well do you feel your studies at DCCC prepared you for your present job? (please check (✓) one)

_____(1) Excellent preparations
_____(2) Good preparation
_____(3) Fair preparation
_____(4) Inadequate preparation

17. How did you find out about your first full-time job after leaving DCCC? (please check (✓) one)

_____(1) Employed at job while completing my program
_____(2) School placement officer or instructor
_____(3) Professional periodicals or organizations
_____(4) Civil Service application
_____(5) Public or private employment agency
_____(6) Newspaper advertisement
_____(7) Direct application to employer
_____(8) Friends or relatives
_____(9) Faculty referal
_____(10) Other (please specify on reverse side)

18. In your first full-time job after leaving DCCC, what is (or was) your gross salary or wage? (please fill in one)

$_____ (1) per year
$_____ (2) per week
$_____ (3) per hour
_____ (4) Don't know

19. In your present full-time job what is your gross salary or wage? (please fill in one)

$_____ (1) per year
$_____ (2) per week
$_____ (3) per hour
_____ (4) Don't know

20. In your present full-time job, which of the following indicators of career progression have you experienced? (please check (✓) all that apply)

_____(1) Promotion
_____(2) Merit Salary Increase
_____(3) Award(s) or Commendation(s)
_____(4) Increasing Responsibility
_____(5) Transfer to better job
_____(6) Other (please specify on reverse side)

21. What were the educational and experience requirements for your present job?

EDUCATIONAL: (please check (✓) one)
_____(1) No educational requirement
_____(2) High school graduate
_____(3) Post high school certificate
_____(4) Associate degree
_____(5) Bachelors degree
_____(6) Some technical training without degree
_____(7) Other (please specify on reverse side)

EXPERIENCE: (please check (✓) one)
_____(1) No experience requirement
_____(2) One year of experience
_____(3) Two years of experience
_____(4) Three years of experience
_____(5) Four or more years of experience
_____(6) Other (please specify on reverse side)

PART III – ADDITIONAL EDUCATIONAL EXPERIENCES

22. What type(s) of schools or colleges are you now attending or have you attended since leaving DCCC? (please check (✓) all that apply)

_____(1) None (skip to Question 31)
_____(2) Community College
_____(3) Private 2 year college
_____(4) State college - 4 year program
_____(5) State college - graduate school
_____(6) Private college - 4 year program
_____(7) Private college - graduate program
_____(8) Private business institute
_____(9) Area vocational - technical school
_____(10) Professional school (medical, law, etc.)
_____(11) Other (please specify on reverse side)

23. What is your level of completed education?

	Completed Degree?	Name of College	Major	No. Credits Completed
1. Associate Degree	___(1)Yes ___(2)No			
2. Bachelor's Degree	___(1)Yes ___(2)No			
3. Master's Degree	___(1)Yes ___(2)No			
4. Other	___(1)Yes ___(2)No			

24. Did you try to transfer credits from DCCC when you were admitted to your new program? (please check (✓) one)

_____(1) Yes, and they were all accepted. (skip to Question 26)
_____(2) Yes, but some credits were not accepted. (go to Question 25)
_____(3) Yes, but none of the credits were accepted.(go to Question 25)
_____(4) No (skip to Question 26)

25. What was the major reason that the credits were not accepted? (please check (✓) one)

_____(1) Don't know
_____(2) No comparable course
_____(3) Switched fields of study
_____(4) New school has a maximum number of credits they will accept
_____(5) DCCC advising was incorrect
_____(6) Other (please specify on reverse side)

26. What grade point average have you attained in your post-DCCC college experience? (A 4.00 GPA is equivalent to a straight 'A' average)

Undergraduate GPA

_____(1) Less than 1.00
_____(2) 1.00-1.49
_____(3) 1.50-1.99
_____(4) 2.00-2.49
_____(5) 2.50-2.99
_____(6) 3.00-3.49
_____(7) 3.50-3.99
_____(8) 4.00
_____(9) Not applicable

Graduate GPA

_____(1) Less than 1.00
_____(2) 1.00-1.49
_____(3) 1.50-1.99
_____(4) 2.00-2.49
_____(5) 2.50-2.99
_____(6) 3.00-3.49
_____(7) 3.50-3.99
_____(8) 4.00
_____(9) Not applicable

27. Were your post-DCCC studies related to the program you pursued while at DCCC? (please check (✓) one)

_____(1) Very related
_____(2) Somewhat related
_____(3) Slightly related
_____(4) Unrelated

28. What is (or was) your post-DCCC career field of study? (please check (✓) one)

_____(1) No specific career field
_____(2) Education
_____(3) Business
_____(4) Engineering
_____(5) Physical Science
_____(6) Social Science
_____(7) Biological Science
_____(8) Medicine
_____(9) Technology
_____(10) Nursing
_____(11) Law
_____(12) Finance/economics
_____(13) Fine Arts
_____(14) Health
_____(15) Humanities
_____(16) Computer Science
_____(17) Communication
_____(18) Law enforcement
_____(19) Other (explain)_____

29. How well do you feel your studies at DCCC prepared you for further education (please check (✓) one)

_____(1) Excellent preparation
_____(2) Good preparation
_____(3) Fair preparation
_____(4) Inadequate preparation

30. Please use this space for any additional comments or suggestions you may have. Thank you for completing this survey.

RETURN TO DCCC, OFFICE OF M.S.P.R., MEDIA, PA 19063

Exit Interview

DEFINITION: Survey to be administered by Counselors to all students who officially withdraw from DCCC prior to the completion of the semester.

A. Confidential Exit Interview was administered during Winter 1977. Analyses are available by sex and curriculum.

B. Exit Interview is to be administered by Counselors during Fall 1977.

DCCC CONFIDENTIAL EXIT INTERVIEW

STUDENT ID # _____
(1-7)

1. Which one of the following was your primary reason for attending school? Also please check the box to the right of the reason you checked to what extent your reason was satisfied. (PLEASE CHECK (✓) ONE)

		VERY MUCH (1)	QUITE A BIT (2)	SOME WHAT (3)	NOT AT ALL (4)
6	(1) To complete deficiencies in order to transfer (8)	1	1	1	3
2	(2) Employment required some course work(9)	1	0	0	1
44	(3) To complete first two years of college in preparation for transferring to a 4-year college (10)	16	6	16	6
2	(4) To complete high school (11)	1	0	0	1
14	(5) To upgrade my skills (12)	6	4	1	3
21	(6) To learn a new skill (13)	7	2	6	6
18	(7) For personal enrichment: fun, achievement, etc. (14)	4	5	4	5
5	(8) To prepare for a professional examination: real estate, nursing, etc.(15)	3	0	0	2
9	(9) Other (please specify on reverse side) (16)	5	2	1	1

2. Please briefly describe the reasons why you left school. (Use numbers from the list below)

1. 10, 22, 11 (17-18) 2. 14, 10, 22 (19-20) 3. 4 (21-22)

ACADEMIC
(1) Low grades
(2) Found courses too difficult
(3) Inadequate study techniques or habits
(4) Needed a temporary break from studies
(5) Major or course not available at this school
(6) Unsure of major and needed to leave school to decide on possible career
(7) Course work not challenging
(8) Learned what I came to learn
(9) Dissatisfaction with major department

EMPLOYMENT
(10) Conflict between job and studies
(11) Accepted a job and didn't need more school
(12) Went into military service
(13) Couldn't find a job

FINANCIAL
(14) Not enough money to go to school
(15) Applied but could not obtain financial aid
(16) Financial aid was not sufficient
(17) Child care not available or too costly
(18) This school too expensive

PERSONAL CIRCUMSTANCES
(19) Found study too time-consuming
(20) Home responsibilities were too great
(21) Illness, personal or family
(22) Personal problems
(23) Fulfilled my personal goals in schooling
(24) Marital situation changed my educational plans
(25) Moved out of the area

OTHER
(26) _____

3. Please select from the list three (3) factors which, if changed for the better, would have most encouraged you to stay at DCCC. (LIST IN ORDER OF IMPORTANCE)

1. 26 (23-24) 2. 21, 4, 6 (25-26) 3. _____ (27-28)

(1) Counseling/guidance services
(2) Academic advising services
(3) Library services
(4) Employment opportunities
(5) Financial aid opportunities
(6) Cost
(7) Enrollment size
(8) Rules & regulations at school
(9) Extra-curricular opportunities
(10) Intellectual stimulation
(11) Social opportunities
(12) Cultural opportunities
(13) Religious environment
(14) Recreational facilities
(15) Location
(17) Grading system
(18) Course content in major field
(19) Teaching
(20) Amount of contact with teachers
(21) Scheduling of classes
(22) Relevance of major field to career goals
(23) Information given to you about this school before entering
(24) Quality of students
(25) The school in general
(26) Other_____

4. What are you planning to do after leaving DCCC? (28-34)
(Check all that apply)

16.8% (1) Attend or plan to attend school soon _____ Name of Institution
1.5% (2) Enter or plan to enter military service
11.0% (3) Look for a job
52.0% (4) Work in a job
6.6% (5) Caring for home and/or family
2.2% (6) Traveling
10.2% (7) Other_____

5. Do you plan to return to DCCC at some future time? Yes 76 (1) No 27 (2) (35)

_____ DATE

_____ Signature of Interviewer

DCCC EXIT INTERVIEW

Student No. ☐☐☐☐☐☐☐

Today's Date ☐☐ (13) Mo. (14) ☐☐ (15) Day (16) ☐☐ (17) Yr. (18)

1 Please circle the reason(s) for your college withdrawal. (circle as many as apply)

(19-31)
1 Attendance problems
2 Grade problems
3 Dissatisfied with instruction
4 Found job in occupation related to course(s) completed at this college
5 Transportation problems
6 Conflicting job hours
7 Dissatisfied with content of course(s)
8 Dissatisfied with college in general
9 Change of residence
10 Financial reasons
11 Personal/family illness or injury
12 Other personal/family reasons
13 Other (describe) _____

2 Do you plan to enroll at this college in the future?

(32)
1 Yes; when? → (33)
1 Next Fall
2 Next Spring
3 Next Summer
4 Later Date
2 No
3 Undecided

3 Are you currently employed?

(34)
1 Yes → How many hours per week? (35)
1 Less than 31
2 31 to 40
3 Over 40
2 No

4 If you have used any of the college services, below, please rate them according to how well they fulfilled your individual needs.

		Very Good	Good	Neutral	Poor	Very Poor
a. Financial aids	(36)	5	4	3	2	1
b. Counseling	(37)	5	4	3	2	1
c. Job placement service	(38)	5	4	3	2	1
d. Course advisement	(39)	5	4	3	2	1
e. Tutoring services	(40)	5	4	3	2	1
f. Veterans services	(41)	5	4	3	2	1
g. Learning lab/packages	(42)	5	4	3	2	1
h. Cultural activities	(43)	5	4	3	2	1
i. Library services	(44)	5	4	3	2	1
j. Student recreational activities	(45)	5	4	3	2	1
k. Day care services	(46)	5	4	3	2	1
l. Career Center	(47)	5	4	3	2	1
m. Scheduling for classes and Registration	(48)	5	4	3	2	1
n. Admissions/placement	(49)	5	4	3	2	1
o. Individual career counseling	(50)	5	4	3	2	1

5 Which statement best describes your feeling about your educational experience at this college?

(51)
1 Very satisfied
2 Satisfied
3 Neutral
4 Disappointed
5 Very disappointed

6 When did you choose your classes for this semester?

(52)
1 As a new student, I chose them at pre-planning
2 As a new student, I went to "walk-in" registration
3 As a returning student, I chose my courses at pre-registration
4 As a returning student, I went to "walk-in" registration
5 Other

Other Instruments to be First Administered in Fall 1977

A. Educational Intent is a short survey to be made part of DCCC admissions application. The purpose is to determine the primary reason a particular student is attending DCCC.

B. Course Withdrawal Survey is a short survey to be administered at the time a student is dropping a course. The purpose is to determine reasons for a student dropping a course and to monitor potential college withdrawals.

C. Walk-off Survey is to be mailed to students who have stopped attending a course(s) but have not officially withdrawn. The purpose is to determine reasons for non-attendance by students who do not go through formal withdrawal processes.

COURSE WITHDRAWAL

Student No. ☐☐☐☐☐☐☐

Today's Date ☐☐ (12) Mo. (13) ☐☐ (14) Day (15) ☐☐ (16) Yr. (17)

1 Please enter the course(s) you are currently dropping in the spaces below. (See Example A.) Refer to your "Drop Slip" for the necessary information (Dept., Course No., Section No.).
If you are dropping more than two courses, please fill out another card.

	EXAMPLE A	COURSE	COURSE
Department (18-20)	BIO		
Course No. (21-24)	1010		
Section No. (25-27)	331		

2 Please circle your reason(s) for dropping the above course(s).

(28) 1 Attendance problems
(29) 2 Grade problems
(30) 3 Dissatisfied with instruction
(31) 4 Found job in occupation related to course(s) completed at this college
(32) 5 Transportation problems
(33) 6 Conflicting job hours
(34) 7 Dissatisfied with course content
(35) 8 Too heavy course load
(36) 9 Personal/family illness or injury
(37) 10 Other personal/family reasons
(38) 11 Other (describe)

3 Do you think a discussion with a college counselor would be beneficial to you?

(39) 1 Yes
2 No
3 Perhaps

4 Please use the back of this card for any comments and/or suggestions about how we could better serve your educational needs.

DCCC FOLLOW-UP

Course: _____

Please circle your responses to the following:

1 Have you stopped attending the course listed above?

(16)
1 No
2 Yes; I plan to -

A. Return to this course this semester:
(17) 1 Yes
2 No

B. Enroll for this course next semester:
(18) 1 Yes
2 No

2 Why have you stopped attending class?

(19-31)
1 Attendance problems
2 Grade problems
3 Dissatisfied with instruction
4 Found job in occupation related to course(s) completed at this college
5 Transportation problems
6 Conflicting job hours
7 Dissatisfied with course content
8 Too heavy course load
9 Personal/family illness or injury
10 Other Personal/family reasons
11 Other (describe) _____

3 Have you stopped attending all courses in which you are enrolled?

(32)
1 Yes
2 No

4 Do you plan to enroll at this college in the future?

(33)
1 Yes; when? – 1 Next Fall
2 Next Spring
2 No 3 Next Summer
3 Undecided 4 Later Date

5 Are you currently employed?

(34)
1 Yes — How many hours per week?
1 Less than 31
2 31 to 40
2 No 3 Over 40

6 If you have used any of the college services, below, please rate them according to how well they fulfilled your individual needs.

		Very Good	Good	Neutral	Poor	Very Poor
a. Financial aids	(35)	5	4	3	2	1
b. Counseling	(36)	5	4	3	2	1
c. Job placement service	(37)	5	4	3	2	1
d. Course advisement	(38)	5	4	3	2	1
e. Tutoring services	(39)	5	4	3	2	1
f. Veterans services	(40)	5	4	3	2	1
g. Learning lab/ packages	(41)	5	4	3	2	1
h. Cultural activities	(42)	5	4	3	2	1
i. Library services	(43)	5	4	3	2	1
j. Student recreational activities	(44)	5	4	3	2	1
k. Day Care services	(45)	5	4	3	2	1
l. Career center	(46)	5	4	3	2	1
m. Scheduling & registration	(47)	5	4	3	2	1
n. Admissions/ placement	(48)	5	4	3	2	1
o. Individual career counseling	(49)	5	4	3	2	1

7 Which statement best describes your feeling about your educational experience at this college?

(50)
1 Very Satisfied
2 Satisfied
3 Neutral
4 Disappointed
5 Very Disappointed

8 Please list any comments and/or suggestions about how we could better serve your educational needs.

PLEASE RETURN THIS FORM IN THE ENCLOSED PRE–PAID ENVELOPE.

IF YOU HAVE ANY QUESTIONS PLEASE CALL 353-5400, EXT. 480.

UNIVERSITY OF CALIF.
LOS ANGELES
DEC 16 1977
CLEARINGHOUSE FOR
JUNIOR COLLEGES